



Booking Terms and Conditions

1. General Booking Procedure

We welcome your enquiry and look forward to hosting you aboard.

To confirm your booking, a 50% deposit is required.

Payment can be made by:

- Direct debit to our nominated bank account, or
- Credit card, by arrangement over the phone.

The balance of payment is due 14 days prior to sailing, including any additional options or specific requirements agreed upon.

2. Unsafe Weather

While we always aim for perfect sailing conditions, weather can be unpredictable.

If the weather is deemed unsafe for boating, at the discretion of Jervis Bay Sailing Charters management and the captain on the day, you will have the option to:

- Reschedule to another available date, or
- Receive a full refund.

Please note: cloudy or overcast conditions are not considered unsafe weather.

3. Cancellations

- Cancellations within 30 days of the charter date: the deposit will be forfeited.
- Cancellations within 14 days of the charter date (after full payment): the entire charter fee will be forfeited.
- Cancellations 31 days or more before the charter date: the deposit will be refunded, less a 50% booking and administration fee.
- Bookings during November, December, January, and on Public Holidays are non-refundable.

4. Vessel Substitution

In the event of a mechanical issue with the booked vessel, Jervis Bay Sailing Charters reserves the right to substitute another vessel of similar type and capacity to complete the charter.

If a suitable replacement is unavailable, a full refund will be provided.

5. Catering

Guests are welcome to bring their own food and beverages (BYO).

- Ice is supplied on board.
- On charters of 4 hours or longer, guests are welcome to use the onboard BBQ.
- Please do not bring hard eskies—we provide two large ice boxes and a small bar fridge for your use.

For convenience, local cafés in Huskisson can prepare picnic packs with notice, and we are happy to recommend preferred caterers upon request.

6. Swimming

Our waters are clear, clean, and generally well-sheltered.

Swimming is permitted only when the vessel is anchored or secured to a mooring.

Please note:

- Snorkelling, swimming, diving, and jumping from the boat are at guests' own risk.
- Children must be supervised at all times.

7. Water Toys and Fishing

- Fishing is not permitted, as we operate within marine sanctuary zones and do not hold fishing permits.
- Please do not bring inflatable pool toys or floats, as space is limited and such items can pose safety and environmental risks if blown away.
- We provide four stand-up paddleboards and snorkelling equipment for use at no extra charge on charters of 5 hours or longer.

8. Alcohol

Guests are welcome to bring their own alcoholic beverages, subject to RSA (Responsible Service of Alcohol) compliance and safe boating practices.

- The consumption of strong liquor is not encouraged.
- Intoxication is strictly prohibited.

9. Boarding

If the wharf is too busy for us to dock directly, passengers may need be transferred to the vessel via our 4.0m rigid inflatable tender.

- Lifejackets (supplied) must be worn while on the tender.
- Please advise us before booking if any guests are elderly or have mobility concerns, so we can make suitable arrangements.

10. Footwear

passengers are required to remove their shoes upon boarding and place them in the designated basket, as directed by the crew.

10. Toilets

There are 2x electric flush, marine toilets available onboard Pleiades. Please listen to the crews' directions during your safety briefing regarding their use. It is very important that nothing is flushed down the toilet other than the toilet paper provided, Sanitary items will cause blockages which will need to be repaired at the guest's expense. If sanitary items etc. are found to be causing a blockage there will be a minimum fee of \$300.