



Booking Terms and Conditions for individual tickets

1. payment

Individual tickets can only be purchased through our website, bookings are not valid until payment has been received.

2. Unsafe Weather

While we always aim for perfect sailing conditions, weather can be unpredictable. If the weather is deemed unsafe for boating, at the discretion of Jervis Bay Sailing Charters management and the captain on the day, you will have the option to: - Reschedule to another available date, or - Receive a full refund. Please note: Overcast conditions & light showers are not considered unsafe weather.

3. Cancellations

Cancellations less than 14 days prior to your booking are non-refundable

4. Luggage

In order to keep the vessel neat and tidy & to ensure there is plenty of space for everyone onboard, please keep luggage to a minimum (see "what to bring"). Larger items will need to be stowed downstairs before we can get underway.

5. Food & Drinks

Guests are welcome to bring their own food and beverages (BYO).

Hard Eskys are not allowed. Please bring drinks & snacks in a soft cold bag etc.

6. Swimming

Our waters are clear, clean, and generally well-sheltered. Swimming is permitted only when the vessel is anchored or secured to a mooring. Please note: - Snorkelling, swimming, diving, and jumping from the boat are at guests' own risk. - Children must be supervised at all times.

7. Water Toys and Fishing

- Fishing is not permitted, as we operate within marine sanctuary zones and do not hold fishing permits. - Please do not bring inflatable pool toys or floats, as space is limited and such items can pose safety and environmental risks if blown away.

8. Alcohol

Guests are welcome to bring their own alcoholic beverages, subject to RSA (Responsible Service of Alcohol) compliance and safe boating practices. - The consumption of strong liquor is not encouraged. - Intoxication is strictly prohibited.

9. Boarding

If the wharf is too busy for us to dock directly, passengers may need be transferred to the vessel via our 4.0m rigid inflatable tender. - Lifejackets (supplied) must be worn while on the tender. - Please advise us before booking if any guests are elderly or have mobility concerns, so we can make suitable arrangements.

10. Footwear

passengers are required to remove their shoes upon boarding and place them in the designated basket, as directed by the crew.

10. Toilets

There are 2x electric flush, marine toilets available onboard Pleiades. Please listen to the crews' directions during your safety briefing regarding their use. It is very important that nothing is flushed down the toilet other than the toilet paper provided, Sanitary items will cause blockages which will need to be repaired at the guest's expense. If

sanitary items etc. are found to be causing a blockage there will be a minimum fee of \$300.

11. Vessel Substitution

In the event of a mechanical issue with the booked vessel, Jervis Bay Sailing Charters reserves the right to substitute another vessel of similar type and capacity to complete the charter. If a suitable replacement is unavailable, a full refund will be provided.